The Government Emergency Telecommunications Service (GETS) is offered by the Office of the Manager, National Coordination Center for Telecommunications (NCC) to the National Coordinating Center for Telecommunications (NCC), the National Coordinating Office for Public Safety Communications (NOCPS), and other authorized users. GETS provides emergency access on the wireless, STU-III, facsimile (FAX), MODEM, or cellular telephone. A prompt will direct the entry of your PIN and the desired telephone number. Once you have been authenticated as a valid user, your call is identified as an NSF/SEP call and receives superior treatment such as enhanced routing and priority treatment.

The GETS CONCEPT: INTELLIGENTLY USING COMMERCIAL TECHNOLOGY

Economic pressures and technological advances have made telephone services increasingly more vulnerable to disruption by natural or man-made disasters. Recent events have shown that fires, power failures, fiber cable cuts, and software problems can cripple the telephone services of entire regions. Congestion in the public switched network (PSN), such as the well-documented "Mother-Daughter" phenomena, can also prevent circuits from being accessed. GETS is designed and maintained in a constant state of readiness to make maximum use of all available telephone resources should outage occur during an emergency, crisis, or war.

GETS uses three types of networks:

- The major long-distance networks provided by the interexchange carriers (IXCs) - AT&T, MCI WorldCom, and Sprint - including their international services.
- The local networks provided by the local exchange carriers (LECs) such as the Bell Operating Companies and Independent Telephone Companies, and wireless carriers, or cellular networks and personal communication services (PCS).
- Government-owned networks, including the Federal Technology Service (FTS), Defense Information Systems Network (DISN), and Diplomatic Telecommunications Service (DTS).

GETS is accessed through a universal access number (1-710-NC-GETS) using common telephone equipment such as a standard desk set, STU-III, facsimile (FAX), MODEM, or cellular telephone. A prompt will direct the entry of your PIN and the desired telephone number. Once you have been authenticated as a valid user, your call is identified as an NSF/SEP call and receives superior treatment such as enhanced routing and priority treatment.

OPERATIONAL CONCEPT

The GETS CONCEPT: INTELLIGENTLY USING COMMERCIAL TECHNOLOGY

Economic pressures and technological advances have made telephone services increasingly more vulnerable to disruption by natural or man-made disasters. Recent events have shown that fires, power failures, fiber cable cuts, and software problems can cripple the telephone services of entire regions. Congestion in the public switched network (PSN), such as the well-documented "Mother-Daughter" phenomena, can also prevent circuits from being accessed. GETS is designed and maintained in a constant state of readiness to make maximum use of all available telephone resources should outage occur during an emergency, crisis, or war.

GETS uses three types of networks:

- The major long-distance networks provided by the interexchange carriers (IXCs) - AT&T, MCI WorldCom, and Sprint - including their international services.
- The local networks provided by the local exchange carriers (LECs) such as the Bell Operating Companies and Independent Telephone Companies, and wireless carriers, or cellular networks and personal communication services (PCS).
- Government-owned networks, including the Federal Technology Service (FTS), Defense Information Systems Network (DISN), and Diplomatic Telecommunications Service (DTS).

GETS is accessed through a universal access number (1-710-NC-GETS) using common telephone equipment such as a standard desk set, STU-III, facsimile (FAX), MODEM, or cellular telephone. A prompt will direct the entry of your PIN and the desired telephone number. Once you have been authenticated as a valid user, your call is identified as an NSF/SEP call and receives superior treatment such as enhanced routing and priority treatment.

The GETS CONCEPT: INTELLIGENTLY USING COMMERCIAL TECHNOLOGY

Economic pressures and technological advances have made telephone services increasingly more vulnerable to disruption by natural or man-made disasters. Recent events have shown that fires, power failures, fiber cable cuts, and software problems can cripple the telephone services of entire regions. Congestion in the public switched network (PSN), such as the well-documented "Mother-Daughter" phenomena, can also prevent circuits from being accessed. GETS is designed and maintained in a constant state of readiness to make maximum use of all available telephone resources should outage occur during an emergency, crisis, or war.

GETS uses three types of networks:

- The major long-distance networks provided by the interexchange carriers (IXCs) - AT&T, MCI WorldCom, and Sprint - including their international services.
- The local networks provided by the local exchange carriers (LECs) such as the Bell Operating Companies and Independent Telephone Companies, and wireless carriers, or cellular networks and personal communication services (PCS).
- Government-owned networks, including the Federal Technology Service (FTS), Defense Information Systems Network (DISN), and Diplomatic Telecommunications Service (DTS).

GETS is accessed through a universal access number (1-710-NC-GETS) using common telephone equipment such as a standard desk set, STU-III, facsimile (FAX), MODEM, or cellular telephone. A prompt will direct the entry of your PIN and the desired telephone number. Once you have been authenticated as a valid user, your call is identified as an NSF/SEP call and receives superior treatment such as enhanced routing and priority treatment.
Using GETS: How Do You Become a Subscriber?

If you belong to an NCS Member Organization and you have requirements for emergency telephone services, contact your organization’s GETS Point of Contact or the GETS Program Management Office for further information on becoming a subscriber. Non-NCS Federal organizations, state and local governments, and non-governmental subscribers must be sponsored by an NCS member organization or the CNPVC.

NCS MEMBER ORGANIZATIONS

- Department of State
- Department of the Treasury
- Department of Defense
- Department of Justice
- Department of the Interior
- United States Department of Agriculture
- Department of Commerce
- Department of Health and Human Services
- Department of Transportation
- Department of Energy
- Department of Veterans Affairs
- Central Intelligence Agency
- Federal Emergency Management Agency
- Joint Staff
- General Services Administration
- National Aeronautics and Space Administration
- Nuclear Regulatory Commission
- National Telecommunications and Information Administration
- National Security Agency
- United States Postal Service
- Federal Reserve Board
- Federal Communications Commission

GETS IS A TELECOMMUNICATIONS SERVICE IN A CONSTANT STATE OF READINESS.

FOR FURTHER INFORMATION, CONTACT:

GETS PROGRAM MANAGEMENT OFFICE

OFFICE OF THE MANAGER
NATIONAL COMMUNICATIONS SYSTEM
701 SOUTH COURT HOUSE RD.
ARLINGTON, VA  22204-2198

(703) 607-6118 (Customer Support)
(703) 607-4800 (Technical)
Website
http://gets.ncs.gov

“WHEN THE GOING GETS TOUGH, GETS KEEPS YOU GOING.”